



WEBSITE-BASED PAYMENT ADMINISTRATION GOVERNANCE AS SERVICE QUALITY IMPROVEMENT AT MIS ALHUDA PARDASUKA

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Received: 16 Desember 2023; **Revised:** 8 Mei 2024; **Accepted:** 29 Mei 2024

Abstract

Development aims to create a productive, creative, innovative and emotional society. A cultural society in which the management of educational services is served to its clients in an effective and efficient manner. This is because the school administration information system supported by information technology must be used as an innovation to improve the quality of educational services. Educational decision makers play an important role in the Information system of education administration, especially in planning, monitoring, monitoring and evaluation. In addition, the purpose of this study is to discuss more about this matter more on the implementation to improve the Financing Management Information System as an effort to improve the quality of education services at MIS Al Huda Pardasuka. In this study using a qualitative approach with research and descriptive methods. The population of this research is MIS Al Huda Pardasuka. This study aims to find out how the planning, implementation and evaluation of the financing management system takes place. Knowledge of payment administration management to improve service quality at MIS Al Huda Pardasuka. Based on the results of the study it was revealed that the governance of the Financing Management Information System at MIS Al Huda Pardasuka was quite good, and the website-based payment administration system design at MIS Al Huda Pardasuka was also very good, the school principal was responsible for the implementation of the Financing Management Information System. However, the data channel does not work optimally.

Keywords: Funding Management, Payment Administration System, Website

I. INTRODUCTION

The change in the curriculum (2013) to an independent curriculum is an indication of the development of the implementation of the Indonesian education system which aims to form a productive, creative, innovative and emotional national personality as capital for building a civilized nation. Therefore, every organization seeks to implement systems or information technology to improve efficiency and effectiveness in the process of managing their organization. Where there is always an effort to make improvements in improving and providing quality service to clients. service effectiveness and efficiency are part of the strategy in providing maximum service to customers, the application of information technology systems is useful if its application is in accordance with the goals, vision and mission of the organization by making business strategies and information system strategies by implementing or implementing information systems practically. An educational organization requires analysis and strategic planning that is adapted to the internal and external conditions of the organization.

In the world of education management and educational administration information systems cannot be separated from the educational activities themselves, where it relates to

the teaching and learning process and educational services, these technological developments can help solve problems in the process of implementing educational management information systems. With the use of management information technology, it can shorten the work process steps within the organization. The use and development of technology in education management will support educational institutions in improving the quality of education services. One of the uses of a management information system that can be applied in education management is a payment administration information system. This of course has a goal to be able to facilitate the work of every leader as well as students and guardians in obtaining information regarding all matters related to financing. The payment administration information system is a system for handling various matters related to financing management, so that it can facilitate students and guardians in managing payment administration.

The research conducted (Wijayanto, Riyantomo, and Budiyo 2018) shows that a web-based financial administration information system makes it easier for treasurers and administrators to prepare monthly reports, class reports, annual reports and student financial bills, faster, more effectively and efficiently. A web-based financial administration information system makes it easier for students to view financial data if the SPP card is lost or forgotten. The research conducted (Mayasari, Supriani, and Arifudin 2021) shows that, Planning SIM Academic in improving the Quality of Learning Services, the products resulting from planning activities SIM Academic include Teacher Data, Teacher Administration Data, Schedule Data and Teacher Teaching Hours, Grades Data, Student Data, Administrative Data, Assignment Letters, Reports and Reference Data. The implementation of the Academic SIM that occurred was still partial and had not been optimally managed by the Academic SIM Team at the Vocational School. The evaluation of the Academic MIS is carried out referring to the latest Ministry of National Education management standards that a good information system includes data and information that must be accurate, consistent and up-to-date.

Based on research that has been carried out, the application of information systems in education management is needed as a form of innovation and forward thinking to develop, uphold education management standards, and advance in various aspects, both academic, non-academic, as well as leadership in preparation and planning as well as service quality. While the research conducted is to build website-based payment administration governance as an effort to improve the quality of education. By creating a payment administration system, it is hoped that it can improve the quality of education at MIS Al Huda Pardasuka.

II. RESEARCH METHODOLOGY

Research on the managerial competence of school principals in improving the quality of school services by implementing a web-based payment administration information system using a qualitative approach. According to Sugiyono in (Nasser, 2021) that the qualitative research method is a research method used to research the conditions of natural objects where the researcher is the key instrument (Pamuji and Wiyani 2022) . According to Sugiyono (2018) the qualitative research method is a research method based on philosophy, which is used to research scientific conditions (experiments) where researchers as instruments, data collection techniques and qualitative analysis emphasize meaning. In terms of collecting data obtained from various sources, backgrounds, and various methods in this research, it is through library research, observation and interviews.

a. Observation

(Sudaryono 2017) , "Observation or observation is a technique or method of collecting data by observing ongoing activities." Observation or observation is a

technique or way to collect data by observing ongoing activities. Observations can be made with participation or nonparticipation. (Sudaryono 2015) (Manurung et al. 2020) .

Based on the above understanding, observation is an observation made directly to collect data used in research. Data collection was carried out at the observation stage in this study, namely the researcher visited MIS Al Huda Pardasuka and saw directly the Payment Administration applied to MIS Al Huda Pardasuka.

b. Documentation

Documentation is intended to obtain data directly from the research site, including relevant books, regulations, activity reports, photographs, documentaries of research-relevant data. (Sudaryono 2017) . (Sudaryono 2015) , "Documentation studies are a complement to the use of observation and interview methods in qualitative research." (Pamuji and Wiyani 2022)

From the above understanding it can be concluded that documentation is a technique of collecting data or information directly from research sites which can be in the form of relevant books, activity reports, photographs, films used as a complement to the use of observation and interview methods. To obtain the required data, the researcher looked at and copied the MIS Al Huda payment administration archive archives.

c. Interview

An interview or interview is a method of collecting data that is used to obtain information directly from the source (Isnain, Prasticha, and Yasin 2022) . Interviews are used when we want to know things from respondents, which are few in number, in more depth. Several factors influence the flow of information in interviews, namely the interviewer, the respondent, the interview guide, and the interview situation. Hadelin in (Sudaryono 2015)

Nasution in (Sudaryono 2015) , "Interview is a form of verbal communication, a conversation that aims to obtain information." According to Riduwan, interviews are a form of data collection technique that is often used in descriptive qualitative and descriptive quantitative research (Fandi and Sarwo 2021) . Interviews are carried out orally in face-to-face meetings individually or in groups, depending on the needs and objectives. in (Sudaryono 2015) (Fadhallah 2021)

From some of the meanings above, it can be concluded that interviews are data collection techniques used to obtain information directly through the source in the form of verbal conversations and face-to-face meetings, both individually and in groups.

d. Literature review

Literature study is an activity of collecting data and information from various sources, such as books that contain various kinds of theoretical studies that are really needed by researchers, magazines, historical texts, and documents. This includes news recordings from radio, television and other electronic media. (Kun Maryati 2007) (Fadhallah 2021) .

Based on the above understanding, literature study is a technique of collecting data or information from books, previous research, magazines, historical texts, and including news recordings from radio, television and other electronic media. Researchers use books and previous research as a source of research conducted.

III. RESULTS AND DISCUSSION

Based on the results of the study, the Implementation of Information Technology-Based Financing Management Information Systems in Improving the Quality of Payment

Administration Services at MIS Al Huda is carried out through the stages of planning, implementing, and evaluating.

a. Information System Planning Management, Website-Based Financing Management

In accordance with the findings and interpretation of research results, the financing management that has been implemented and developed at MIS Al Huda Pardasuka is set forth in the form of documents, including school profiles, teacher data, student data, administrative data. The preparation of this payment administration information system is carried out jointly or there is a special team that manages the Financing Management, in order to produce updated information.

Payment management system planning in payment administration planning is the result of an in-depth thinking process, the result of a selection process from various alternatives which are considered to have more effective and efficient information results. Through planning it is determined in advance what to do, how to do it, what to do, and who does it. Through planning, objectives and actions must be taken to complete a process of implementing information technology-based financing management, by creating an information technology-based financing management information system in the form of a website or application, the steps for payment administration activities based on information are described. information technology, the principles apply to both manual, electromechanical and computer information systems.

The MIS Al Huda Pardasuka payment administration system is designed to make it easier for financing management to control every transaction made at MIS Al Huda Pardasuka. In addition to simplifying the payment administration process at MIS Al Huda Huda, the system created is also a technological innovation that MIS Al Huda Pardasuka is trying to use to improve the quality of education services. The website-based payment administration system flow at MIS Al Huda Pardasuka can be seen in Figure 1 of the activity diagram below.

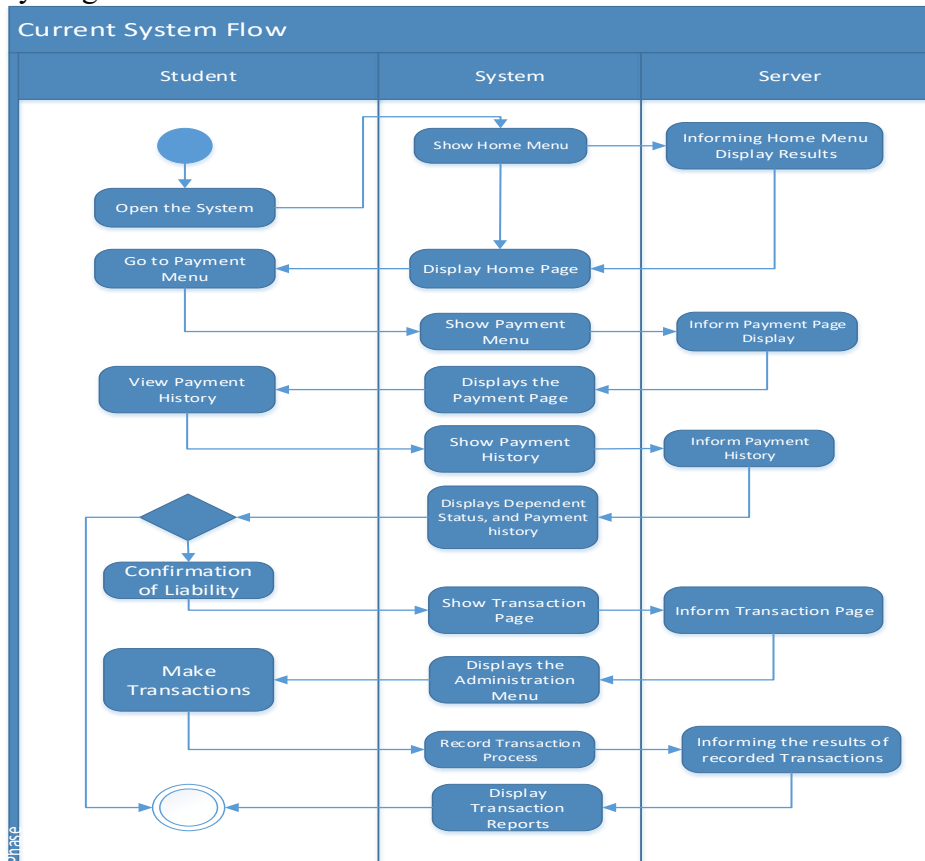


Figure 1. Website-Based MIS Al Huda Payment System Flow

b. Information System Implementation Management, Website-Based Financing Management

The implementation of an information technology-based payment administration information system is an implementation of a financing management plan. In the context of implementing financing management, it becomes very important in managing payment administration in order to build an increase in the quality of education services. The use of this payment administration information system can be carried out well if it is carried out in an integrated manner from various existing potential sources, so it is hoped that the use of this information system can support in improving the quality of education services so that the objectives of financing management can be achieved.

In the context of implementing an information technology-based payment administration information system at MIS Al Huda Pardasuka, the task of mobilizing is carried out by the school principal as an instructional leader, whereas in the context of payment administration Information System implementing officers carried out by the Team and instructions from the head of Financing Management as the person in charge.

c. Information System Evaluation Management, Website-Based Financing Management

Evaluation at MIS Al Huda Pardasuka is used as an activity to provide consideration regarding the value and meaning of something being considered (evaluation). The evaluation developed at MIS Al Huda has two characteristics, namely evaluation as a process and evaluation related to giving value or meaning. As a process, evaluation is a series of actions, evaluation as a value giving means showing the quality being assessed. One indicator of successful financing management is the existence of accurate, precise and fast data information. In general, education financing management is the process of managing and managing school finances effectively and efficiently to achieve educational goals and improve the quality of education in schools.

IV. CONCLUSION

Website-based Funding Management carried out at MIS Al Huda Pardasuka consists of Payment Administration System Planning, Payment Administration Implementation, and Payment Administration Evaluation. Payment administration planning in improving the Quality of Financing Management Services in educational institutions, products resulting from Payment administration planning activities include Payment administration system designs, Student administration data, Student Data, Reports and Reference Data. The implementation of website-based payment administration that occurs is still partial and has not been optimally managed by the Financing Management Team at MIS Al Huda Pardasuka. Evaluation of the website-based payment administration system at MIS Al Huda Pardasuka was carried out referring to the latest Ministry of National Education management standards that a good information system including data and information must be accurate, consistent and up-to-date.

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